

Make the front desk
where care begins.



Conversation Mastery

HOSPITAL FRONT OFFICES

For patients, care starts at the desk, on the phone, or with the bill.
Clear, calm answers are not improvised. They are practiced.

BETTER CONVERSATIONS. MEASURABLE PROGRESS.

CENTRO STUDI LOGOS · RESEARCH BRIEF

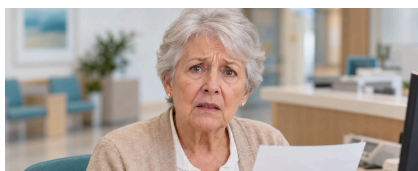
+60%

Improvement in communication performance
after one week of practice (on average 3 sessions
per week)

10–15 **Minutes**
per session

Your hospital. Your standards. Your real conversations.

Realistic AI patients · Personalized feedback · Progress you can track



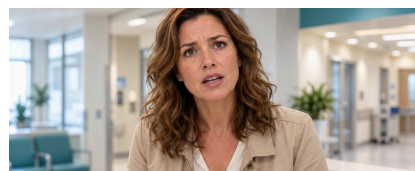
READY FROM DAY ONE

Help new hires rehearse admissions, billing questions, and upset relatives before they face real patients at the desk.



ONE HOSPITAL, ONE ANSWER

Scenarios built from your calls, complaints, and procedures, including urgent calls to route fast. Targeted feedback brings every desk to the same answer.



EVERY PATIENT, THEIR LANGUAGE

Practice in 40+ languages with virtual patients of different personalities and cultural backgrounds. Adapt to each patient.

START WITH YOUR PATIENT COMPLAINTS

Choose one desk. Share 10 frequent calls and 10 real complaints. Our team builds the scenarios with yours, with no technical setup.

ONLINE, ON SITE, OR IN IMMERSIVE ROOMS · MORE THAN 40 LANGUAGES

