

Make every claim
a promise kept.



Conversation Mastery

INSURERS

Customers judge your policy in a few calls, when a claim is on the line.
Trust in a hard moment is not improvised. It is practiced.

BETTER CONVERSATIONS. MEASURABLE PROGRESS.

CENTRO STUDI LOGOS · RESEARCH BRIEF

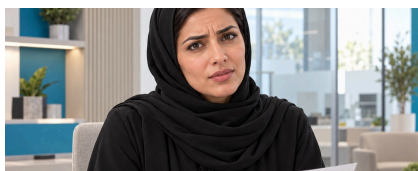
+60%

Improvement in communication performance
after one week of practice (on average 3 sessions
per week)

10–15 **Minutes**
per session

Your claims desk. Your standards. Your real conversations.

Realistic AI policyholders · Personalized feedback · Progress you can track



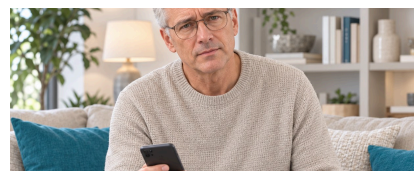
READY BEFORE THE FIRST CLAIM

Help handlers rehearse calls after accidents, delays, and losses with AI policyholders in shock, pain, or grief.



CLEAR ANSWERS ON HARD NEWS

44% of auto claimants saw a rate increase. Scenarios from your cases prepare teams for declined claims and renewal calls.



EVERY CUSTOMER, THEIR LANGUAGE

Practice in 40+ languages with virtual policyholders of different personalities and backgrounds. Adapt each explanation.

START WITH YOUR CLAIM COMPLAINTS

Choose one team. Share your 10 hardest claim calls and complaints. Let your team practice, measure progress, and scale what works.

ONLINE, ON SITE, OR IN IMMERSIVE ROOMS · MORE THAN 40 LANGUAGES

