

Make every answer
a reason to trust.



Conversation Mastery

PUBLIC ADMINISTRATION

Trust in institutions is built, or lost, at the counter.
Clear answers are not improvised. They are practiced.

BETTER CONVERSATIONS. MEASURABLE PROGRESS.

CENTRO STUDI LOGOS · RESEARCH BRIEF

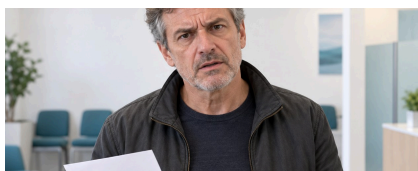
+60%

Improvement in communication performance
after one week of practice (on average 3 sessions
per week)

10–15 **Minutes**
per session

Your office. Your standards. Your real conversations.

Realistic AI citizens · Personalized feedback · Progress you can track



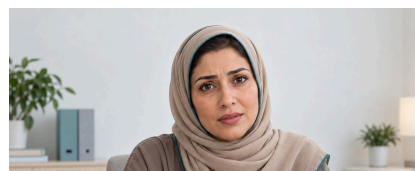
READY BEFORE THE COUNTER OPENS

Help staff rehearse contested notices, missing documents, and raised voices before they meet real citizens at the counter.



YOUR CASES, YOUR PROCEDURES

Scenarios built from your real cases, procedures, and the disability reform. Targeted feedback helps staff listen first.



EVERY CITIZEN, THEIR LANGUAGE

Practice in 40+ languages with virtual citizens of different ages, needs, and backgrounds. Explain each rule clearly.

START WITH YOUR REAL CASES

Choose one office. Share your 10 most frequent and 10 hardest cases. Let your team practice, measure progress, and scale what works.

ONLINE, ON SITE, OR IN IMMERSIVE ROOMS · MORE THAN 40 LANGUAGES

