e-REAL®
by LOGOSNET

Cybersecurity



People and decisions under attack

Prevention and on-site support during crises

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We support political and institutional leaders, business owners, executives and teams facing cyberattacks, threats, extortion and psychological pressure. We help them stay clear-headed, protect people and reputations, and coordinate the response as events unfold.

Prevent

Practical support to verify suspicious requests, use the right channels and prepare a response.

Manage the crisis

On-site support and real-time advice for immediate decisions. We also provide rapid and emergency interventions, activating as needed without prior notice.

Learn by doing

Realistic simulations and work on real cases to practice decision-making and effective behaviors.

Making safeguards work through people

We understand how security systems work and the constraints they impose. Although we do not design them, we help users understand them, interpret alerts and turn procedures into effective behaviors, even under pressure. We work alongside technical specialists to connect tools, people and responsibilities.

The expertise we bring to your side

Our team includes experts in psychology and organizational behavior, civilian and military PSYOPS specialists, including retired Italian Armed Forces officers, criminal lawyers, criminologists and ICT experts.

Training and practical intervention before and during a crisis.

CASE EXAMPLES

When an attack disrupts work

Ransomware, data breaches, fraud and threats of disclosure.



01 Ransomware and service disruption

Systems become unavailable. Management, customers and colleagues demand answers and recovery times that the team does not yet have.

Our work: define priorities, communicate uncertainty, distribute responsibilities and contain conflict and overload.

02 Stolen data and extortion

A demand for money comes with a threat to publish confidential information. Fear and urgency risk driving decisions.

Our work: recognize psychological pressure, verify messages and support a structured discussion between management, lawyers and ICT specialists.

In simulations and real cases, we follow events as they unfold and adapt our support to the decisions required.

CASE EXAMPLES

When the target is a person

Intimidation, deception, impersonation and disinformation.



03 A fake request from senior management

A phone call, message or cloned voice prompts an urgent transfer or the disclosure of confidential information.

Our work: recognize the use of authority and urgency, verify through reliable channels and manage the fear of challenging someone who appears powerful.

04 Threats and reputational attacks

A politician or executive receives threats while manipulated content and accusations circulate. The group is divided over how to respond.

Our work: assess available information, manage fear and anger, agree on messages and responsibilities, and sustain team cohesion.

PSYOPS expertise helps explain influence and manipulation and supports informed responses.

DURING A CRISIS

Support as events unfold

Practical support for people who need to decide and act.



05

Emergencies and disasters

Flooding, prolonged disruption or simultaneous events make communication and service continuity more difficult. Fatigue and tension build up.

Our work: make priorities explicit, distribute the workload, support people under pressure, and manage communications and handovers.

Practical intervention and prevention

During a crisis, we help organize information, clarify roles and manage difficult interactions. Before a crisis, we work on everyday activities: verifying requests, reporting channels, shared decisions and behaviors to practice. Action learning connects development with practical work on the actual case.

After the critical phase, we reconstruct what happened and turn experience into useful practices for future crises.

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OUR CONTRIBUTION

Understanding the threat and supporting those facing it

Different areas of expertise working on the same case.

The team

Experts in psychology and organizational behavior

Stress, emotions, group dynamics, conflict and decisions under uncertainty: we work on the factors that can help or hinder the response.

Civilian and military PSYOPS specialists

Our team includes retired Italian Armed Forces officers. Expertise in psychological operations helps explain influence, intimidation, deception and pressure, and recognize their effects.

Criminal lawyers and criminologists

They help interpret conduct and responsibilities, inform communication decisions, and understand relationships between victims, those behind the threats and other parties.

ICT experts

They understand tools, systems and operational constraints. They connect the cyber incident with people’s decisions and collaborate with the organization’s technical specialists.

From understanding systems to using them effectively

We help people understand alerts, use the right channels, apply procedures and report anomalies. Technical knowledge becomes behavior and strengthens safeguards.

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OBSERVING TO IMPROVE

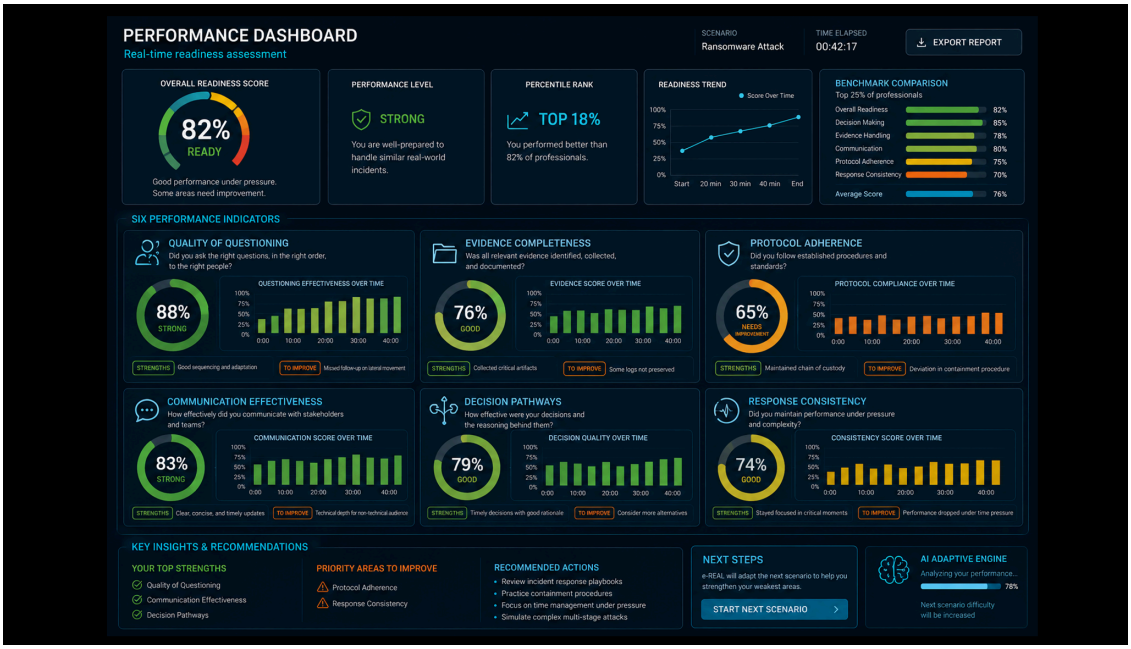
Making capabilities and development priorities visible

Feedback connects behaviors with specific simulation events.

Simulate. Reflect. Try again.

Participants tackle individual or group scenarios, interact with conversational AI avatars and encounter new events during the exercise. Feedback and debriefing help them recognize observed behaviors, understand choices and test more effective responses.

Example of feedback after a simulation



Questions, decisions and communication

The dashboard connects simulation events with performance areas: quality of questions, information verification, use of procedures, communication and consistency of the response under pressure.

Feedback that helps identify the next step

We compare dialogue, checks and decisions with the exercise objectives. Debriefing reveals strengths and practical priorities for everyday work and future simulations.